



QUALITY POLICY

Quality Pledge

At Torr, Our Quality Policy summarises the essential elements of our values by exceeding our customers' expectations and striving to achieve our Mission and reach our Vision.

We are dedicated to delivering quality products with every employee charged with the responsibility to meet customer requirements and continually improve our quality.

We are committed to continuously challenge ourselves to improve the quality management system to guarantee product safety, prevent quality incidents and eliminate defects through the review of quality objectives and results.

Torr upholds this quality policy through our business management system, and ensures it embraces, complies, and adheres to all applicable requirements within ISO9001 Quality Management Systems.

Top Management Commitment

We are committed to providing the required leadership, management and resources and we will ensure that the Quality Policy is reviewed annually and communicated to employees. Everyone's teamwork, engagement, ownership and support are vital for achieving our quality objectives.

Quality is about trust in our products, our services and in our name. But Quality is also more than this. It is about delivering what we promise in everything we do. Every one of us has the power to influence Quality and trust through our leadership, dedication and passion.

Approval:

Managing Director

Next Review: 15th January 2022